

Charges and inclusions for ExeSIM Business Fleet Plans

Exetel business post-paid SIM-only mobile plans have varying data, and some include unlimited international call and standard text in their monthly allowances. Everything else is standard across all plans.

PAYG charges require a non-zero spend limit to access.

VARIABLE CHARGES AND INCLUSIONS BY PLAN

Monthly plan charges and inclusions	Small	Medium	Large	5G
Minimum monthly fee	\$25	\$45	\$55	\$60
Included national voice calls to PSTN, mobile and 13/1300 numbers allowance	Unlimited	Unlimited	Unlimited	Unlimited
Unlimited national voice call and standard SMS to 15 international landline and mobile destinations	PAYG rates	Unlimited	Unlimited	Unlimited
Included national data allowance (upload + download counted per kB)	15GB	40GB	70GB	60GB

CHARGES AND INCLUSIONS FOR ALL PLANS

National voice charges and inclusions	All plans
Included national voice calls to PSTN, mobile and 13/1300/1800 numbers allowance	Unlimited
Unlimited national voice call and standard SMS value to international landline and mobile numbers	(see table above)
Voice call billing increment	1 minute
National and Roaming voice calls to Exetel Sales & Support numbers (13 39 38, 02 8205 8300 and 02 8030 1000)	Unlimited

National data charges and inclusions	All plans
Included national data allowance (upload + download counted per kB)	(see table above)
10 x 10GB Fleet Auto Data Add-on (upload + download counted per kB)	\$500.00 per month
10 x 25GB Fleet Auto Data Add-on (upload + download counted per kB)	\$1,000.00 per month

National message charges and inclusions	All plans
Included national SMS and standard MMS allowance	Unlimited
International SMS	35c/message sent
International MMS	75c/message sent Free received messages
Voicemail services	Free sent & received messages

Miscellaneous call and message charges	All plans
Video calls to Australian numbers	40c flagfall \$1.00/minute
Video calls to international numbers	60c flagfall \$1.75/minute
MMS downloads (news, surf reports, webcams)	75c/message received
Calls to Directory Assistance (1223)	60c/call
International call charges	See International Rates section below
Global roaming charges	See Global Roaming section below
Freecall numbers	Free call

Toll Free Numbers:

Suggested Uses	Dialled number
Exetel Customer Care	13 39 38, 02 8205 8300 and 02 8030 1000
1800 RESPECT: National Sexual Assault, Family & Domestic Violence Counselling Line	1800 737 732
Beyond Blue	1300 224 636
Directory assistance (disabled access)	12 551
Emergency calls	000, 112
Family Drug Support	1300 368 186
Kids Help Line	1800 55 1800
Lifeline	13 11 14

Suggested Uses	Dialled number
MensLine Australia	1300 789 978
National Disability Abuse & Neglect Hotline	1800 880 052
SMS for iPhone message set up	+447786205094
State Emergency Service (SES)	13 25 00
Suicide Call Back Service	1300 659 467
Veterans & Veterans Families Counselling Service	1800 011 046

Non-Included Call/Usage Types within Australia

You must have a non-zero spend limit to call these numbers or make this usage:

Call Type	Flagfall Fee	Rate per Minute
Non-included IDD Calls	\$0.40	As per destination charge in IDD list
NATIONAL DIRECTORY ASSISTANCE [1223]	\$0.60	N/A
Video call - international	\$0.60	\$1.75
Video call - national	\$0.40	\$1.00
Voice Call to Telstra Mobile Satellite [014710, x1, x2, x4, x5, x6]	\$0.50	\$1.25
Voice Call to Optus MobileSat [01451, x2, x3]	\$0.50	\$2.00
VIDEO - DEFAULT RATE CHARGES	\$0.40	\$1.00 per MB
SMS to all International (subject to receiving carrier)	\$0.35	N/A
SMS to Optus MobileSat [01451, x2, x3]	\$0.50	N/A
SMS to Telstra Mobile Satellite [014710, x1, x2, x4, x5, x6]	\$0.50	N/A
MMS international, standard (subject to receiving carrier)	\$0.75	N/A
MMS international, video (subject to receiving carrier)	\$0.75	N/A
MMS Telstra Mobile Satellite [014710, x1, x2, x4, x5, x6]	\$2.00	N/A
MMS Optus MobileSat [01451, x2, x3]	\$2.00	N/A
MMS (VIDEO) - DEFAULT RATE CHARGES	\$0.60	N/A